



848 Highway 264 East
Springdale, AR 72764

Customer Support: (479) 878-1384

ORION WASTE SOLUTIONS SELECTED AS LOWELL'S NEW CURBSIDE TRASH AND RECYCLING PROVIDER STARTING

THURSDAY JULY 1ST!

ACTION REQUIRED: YOU MUST CALL ORION'S OFFICE TO COMPLETE SETTING UP YOUR ACCOUNT. PLEASE CALL (479) 878-1384 PRIOR TO JUNE 18TH TO TRANSITION YOUR ACCOUNT TO ORION WASTE.

During the week of June 21st-June 30th, each Lowell residence should receive one (1) new blue trash cart and (1) new blue recycle cart with yellow lid. **DO NOT PLACE TRASH OR RECYCLE IN ORION WASTE CARTS UNTIL YOUR WASTE MANAGEMENT/DEFFENBAUGH CARTS ARE COLLECTED.** Waste Management will empty their cart and begin removing their trash carts on WEDNESDAY June 23rd-June 30th, 2021, so please leave your Waste Management and/or Deffenbaugh carts at the curb until removed or you could be penalized with additional cart costs. Those residents wishing to participate in the Senior Citizen/Disabled (65 or older) plan will also be required to call ORION's office prior to **June 18^h** to set up your account so ORION can deliver your smaller carts to your home prior to June 30th. Low Volume bag customers will also need to contact ORION's office prior to **June 15th** to set up your account to receive your 65 gallon recycle cart and purchase Orion Waste Blue bags prior to June 30th. Low Volume Blue Bags will be \$1.50 each plus tax. ORION's office phone number is **(479) 878-1384**.

COLLECTION DAY SCHEDULE

Trash Collection: **See Service Map attached**

Recycling Collection: **Same Day as Trash**

The Trash and Recycle carts and blue bags must be placed at the curb before **6:30 am** on the day of collection services.

TRASH SERVICE NOTICE

All trash must be bagged, placed inside the cart and the lid must close properly to prevent littering and safety for our drivers. MARCK, our recycling processor will not process bagged recyclables.

BULK ITEM SERVICE

Curbside bulk item collection will be available to all residents by contacting ORION's office for details at **(479) 878-1384**. A \$10.00 trip fee plus the disposal charges plus disposal will be collected at time of scheduling. We accept credit cards only (Visa, Mastercard, and AMEX).

To schedule your bulk service or questions please call ORION at **(479) 878-1384**. Examples below of pricing.

Couches, medium armoires, mattress	\$ 35.00
Grills, patio furniture, water tanks	\$ 35.00
Chairs, single recliners, Chest of drawers	\$ 25.00
Area Rugs (rolled 8' L x 8' wide)	\$ 35.00
Kids plastic riding toys, kiddie pools	\$ 25.00

NO CONSTRUCTION MATERIAL

Example: A Lowell resident has two (2) chairs items to be picked up. Trip fee would be \$10.00 plus two (2) \$25.00 disposal charges = \$60.00 total.

HOLIDAYS / INCLEMENT WEATHER

Observed Holidays include Thanksgiving Day, Christmas Day, and New Year's Day. If your regular service day falls on or after one of these holidays, your pickup will be delayed one day for that week only. (Example: Holiday falls on a Monday, routes will run Tuesday through Saturday.)

In the event of inclement weather collection will be postponed until the earliest possible opportunity to safely provide service. Visit www.orionwaste.com for updates for inclement weather or other information.

OTHER INFORMATION

Trash and Recycle carts are provided by Orion Waste Solutions. These carts will be maintained and repaired for any damage caused by Orion Waste.

Charges will apply to carts that are damaged or destroyed by residents – Repair charges will be billed at \$65.00 and cart replacement will be billed at \$90.00.

Biodegradable Yard Waste Bags must be purchased at Orion Waste Offices located at 848 Hwy. 264 E, Springdale, AR for \$30.00 per pack of 10. The cost covers the extra disposal cost of the yard waste in the landfill.

See pricing per service on next page!



THE CITY OF
LOWELL
 THERE'S A LOT TO *like*



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ORION WASTE BILLS QUARTERLY-JULY 1ST, OCTOBER 1ST, JANUARY 1ST, AND APRIL 1ST

Bills are due upon receipt. However, your service will be discontinued if balance due is not paid within 30 days from invoice date and subject to additional reconnect fees and City Ordinance violations.

- **Base Rate: 1x/week curbside 95-gallon trash collection services and 95-gallon recycle collection service.**
 - Quarterly **\$ 42.75**
- **Additional Cart (one year commitment required) Quarterly **\$ 15.00****
- **Senior Base Rate: 1x/week curbside 65-gallon trash collectionservices and 65-gallon recycle collection service. (65 years young to participate).**
 - Quarterly **\$ 32.85**
- **Senior/Disabled low volume Blue Bag Rate: 1 blue bag weekly curbside and 65-gallon recycle (65 years young or all parties of resident deemed disabled).**
 - **Per bag purchased in advance **\$ 1.50*****
(Example: 1 bag per week plus recycle cart every week= \$10.46 per month +tax)
 - **Quarterly recycle cart charge (\$4.46/mo.) **\$ 13.38****
(If you place more than one bag per week curbside you need to consider stepping up to the Senior base cart rate). You can upgrade at a new quarter if need arises.
- **Yard Waste Program: not included in base rate services above.**
 Subscription service. Costs cover additional disposal fee at landfill.
Biodegradable Yard Waste Bags (10 bag pack) **\$ 30.00***

*ORION-can provide a bulk pick-up service outside of the contract for residents in Lowell for a \$10.00 service fee plus disposal of items to be priced by contractor, scheduled, and paid for in advanced. For more details contract ORION'S office at (479) 878-1384.

ORION ACCEPTS VISA, MASTERCARD AND AMERICAN EXPRESS. RESIDENTS CAN ALSO SET UP AUTO-DRAFT EACH QUARTER, PAY ONLINE, STOP BY OR CALL OUR OFFICE TO PAY THEIR BILL OR PURCHASE BLUE BAGS OR YARD WASTE BAGS.

Simplified Collection Plan Cart Placement



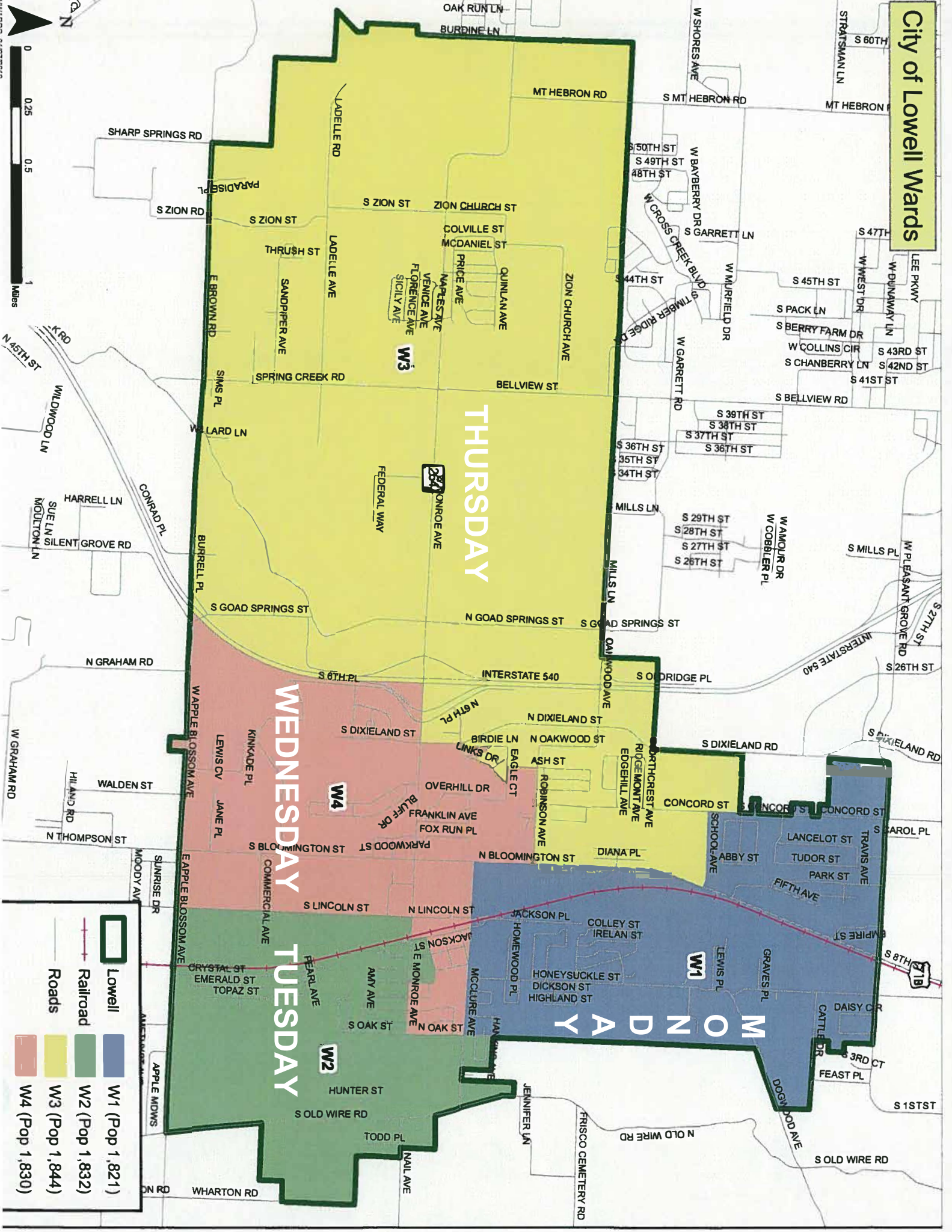
Please place your carts
4 feet
from any obstacles
such as other carts & mailboxes



**TO AVOID RATE INCREASES OR LOOSE YOUR RECYCLING SERVICE
PLEASE RECYCLE THE YES BOX ONLY!**

PLACE ONLY RECYCLABLE ITEMS IN THIS CART		DO NOT PLACE THESE ITEMS IN THIS CART
Paper	<p>Newspaper Magazines Office Paper Junk Mail</p>	<p>No Plastic Bags or Wrap No Styrofoam No Trash No Glass Bottles or Jars No Pyrex – Glass Cookware No Ceramics – Cups & Dishes No Food Scraps No Motor Oil Containers / Filters No Yard Waste No Garden Hoses No Clothing & Textiles No Light Bulbs No Electronics No Soiled Pizza Boxes</p>
	<p>Cardboard Paperboard Paper Bags</p>	
	<p>Water and Soda Bottles Milk Jugs and Detergent Bottles</p> <p><small>Lids / Caps are OK Labels are permitted</small></p>	
Metal	<p>Aluminum Cans Tin and Steel Cans</p> <p><small>Lids / Caps are OK Labels are permitted</small></p>	<p>NO Do Not Bag Recyclables</p>
<p>YES ORION WASTE SOLUTIONS</p> <p>Questions? (479) 878-1384 www.orionwaste.com</p>		

City of Lowell Wards



	Lowell
	Railroad
	Roads
	W1 (Pop 1,821)
	W2 (Pop 1,832)
	W3 (Pop 1,844)
	W4 (Pop 1,830)